

What do you think?

Over the course of time members have seen many improvements to Carolina Collegiate Federal Credit Union. Some are physical improvements, others are policy improvements. It is important to all of us that our members are a part of our decision process.

We constantly keep in mind that this is YOUR CREDIT UNION. As we continue to plan for the future we would like to ask a number of questions. Your input will help us to serve you better.

*After filling out your survey, please send it to our offices at 710 Pulaski Street in Columbia. **Thank you for your participation.***

1. Are you usually served promptly and efficiently when you come into our office?
 Yes No
2. Do our tellers, officers and other personnel give you the friendly, personal attention you like?
 Yes No
3. Do our business hours suit your needs?
 Yes No
4. When you telephone us do you get prompt and courteous service?
 Yes No
5. When (or if) you do business with us by mail, is the service satisfactory?
 Yes No
6. Are there any additional services you think we should offer?
 Yes No *(if yes, please write below)*
7. Do you have a complaint you would like us to know about?
 Yes No *(if yes, please write below)*
8. Would you recommend use of our services to others?
 Yes No
9. *If you have any other comments, suggestions or ideas how we might serve you better, please share them here.*
