



**CAROLINA  
COLLEGIATE**  
™ FEDERAL CREDIT UNION

# ONLINE LOAN PAYMENTS

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*“How To” Guide*



## STEP 1

Enter your member number, Loan ID and password in their respective text boxes. Click “Sign In.”

Today's Date: 06-12-2013

Enter your Member Number

Enter your Loan Number; this can be found in Netbranch

Member Number - Loan ID


Password

(omit password if this is your first visit)

Sign In

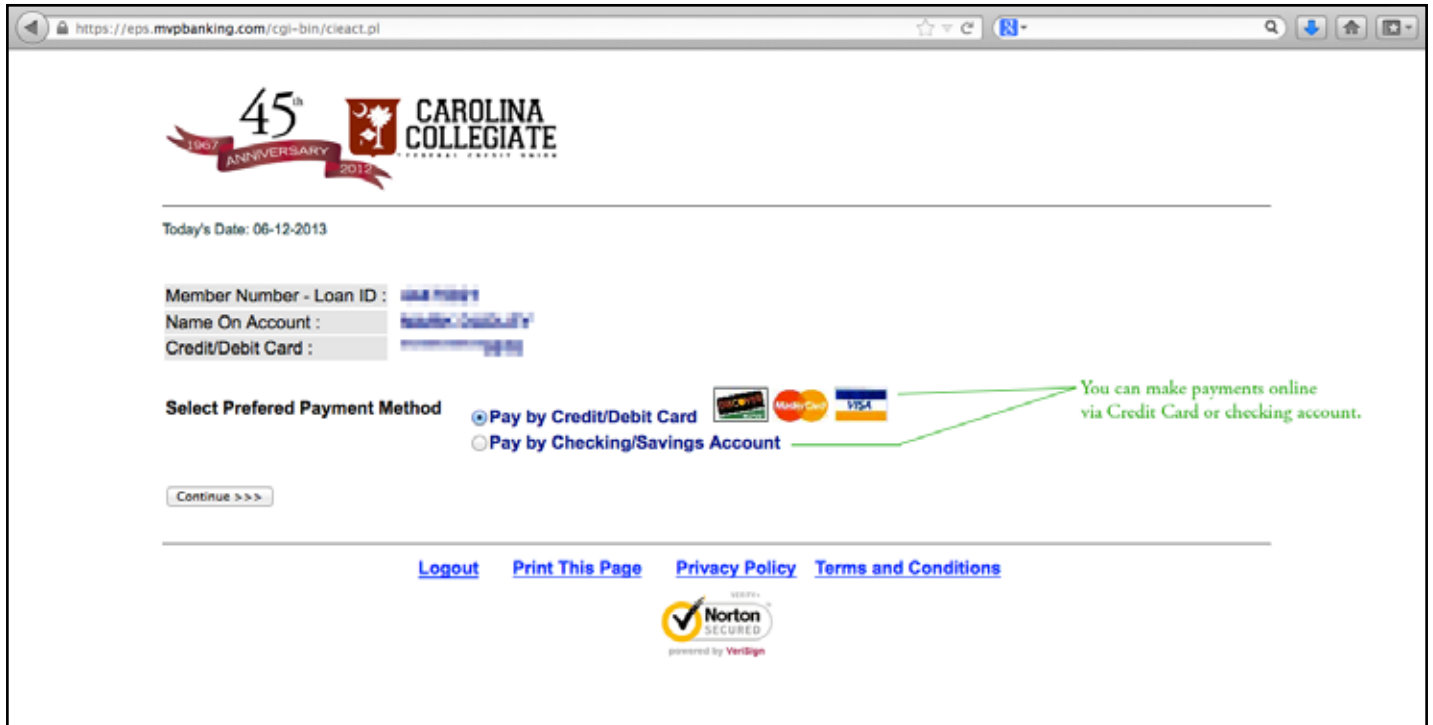
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## STEP 2

Once you are signed in, you can choose to make a payment by credit card or by checking account. Select your preferred payment method and click “Continue.”



The screenshot shows a web browser window with the URL <https://eps.mypbanking.com/cgi-bin/cieact.pl>. The page features the Carolina Collegiate logo and a 45th Anniversary banner (1967-2012). Below the logo, it displays "Today's Date: 06-12-2013".

Member information is shown as follows:

- Member Number - Loan ID : [REDACTED]
- Name On Account : [REDACTED]
- Credit/Debit Card : [REDACTED]

The "Select Preferred Payment Method" section has two radio button options:

- Pay by Credit/Debit Card
- Pay by Checking/Savings Account

Icons for Discover, MasterCard, and VISA are visible next to the first option. A green callout box with arrows pointing to the radio buttons contains the text: "You can make payments online via Credit Card or checking account."

A "Continue >>>" button is located below the payment options.

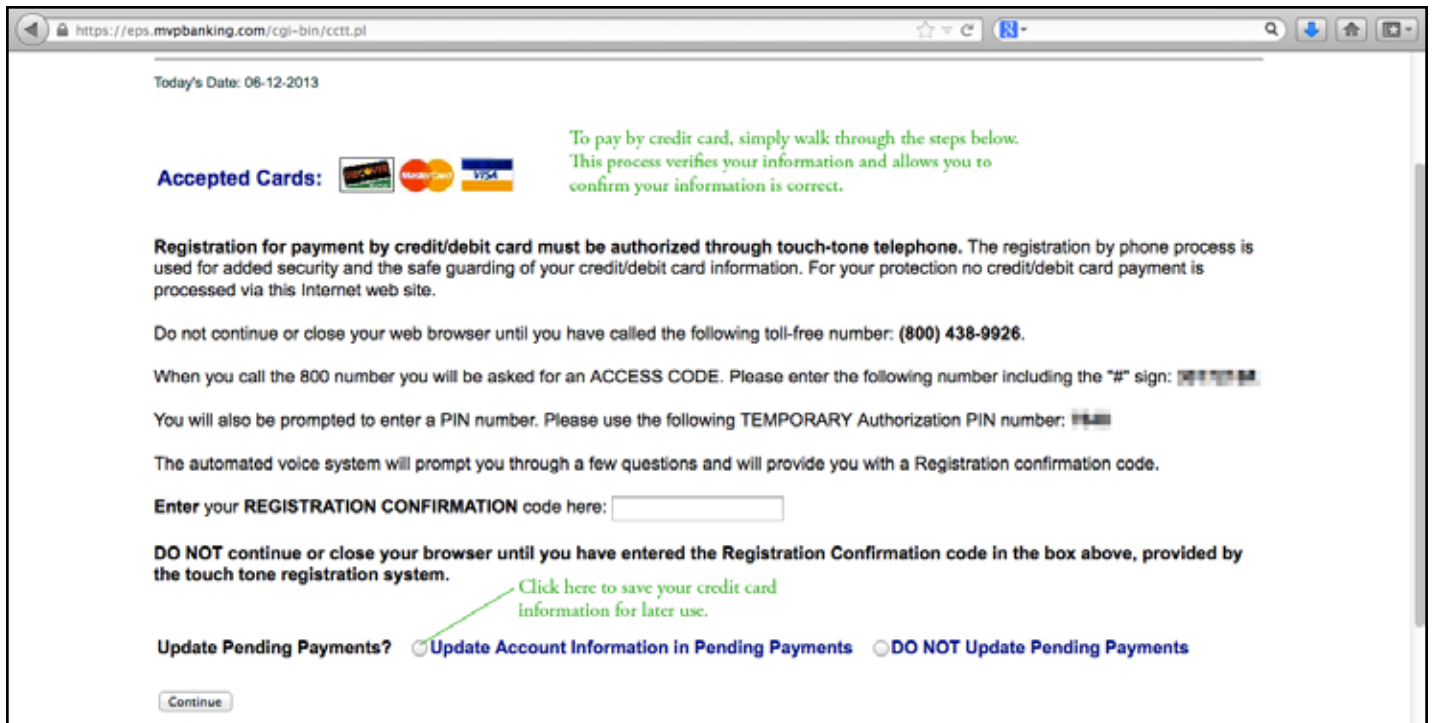
At the bottom of the page, there are links for [Logout](#), [Print This Page](#), [Privacy Policy](#), and [Terms and Conditions](#). A Norton Secured logo is also present, with the text "powered by VeriSign" below it.

### STEP 3 (IF PAYING BY CREDIT CARD)


If you choose to pay by card, you will see the following screen. Follow the instructions on the screen for secure payment authorization.

To save your payment information for future payments, select “Update Account Information in Pending Payments.” If you prefer not to save this information, select “DO NOT Update Pending Payments.”

To finalize your payment, click “Continue.”



Today's Date: 06-12-2013

**Accepted Cards:** 

To pay by credit card, simply walk through the steps below. This process verifies your information and allows you to confirm your information is correct.

**Registration for payment by credit/debit card must be authorized through touch-tone telephone.** The registration by phone process is used for added security and the safe guarding of your credit/debit card information. For your protection no credit/debit card payment is processed via this Internet web site.

Do not continue or close your web browser until you have called the following toll-free number: **(800) 438-9926.**

When you call the 800 number you will be asked for an ACCESS CODE. Please enter the following number including the “#” sign:

You will also be prompted to enter a PIN number. Please use the following TEMPORARY Authorization PIN number:

The automated voice system will prompt you through a few questions and will provide you with a Registration confirmation code.

Enter your **REGISTRATION CONFIRMATION** code here:

**DO NOT** continue or close your browser until you have entered the Registration Confirmation code in the box above, provided by the touch tone registration system.

Click here to save your credit card information for later use.

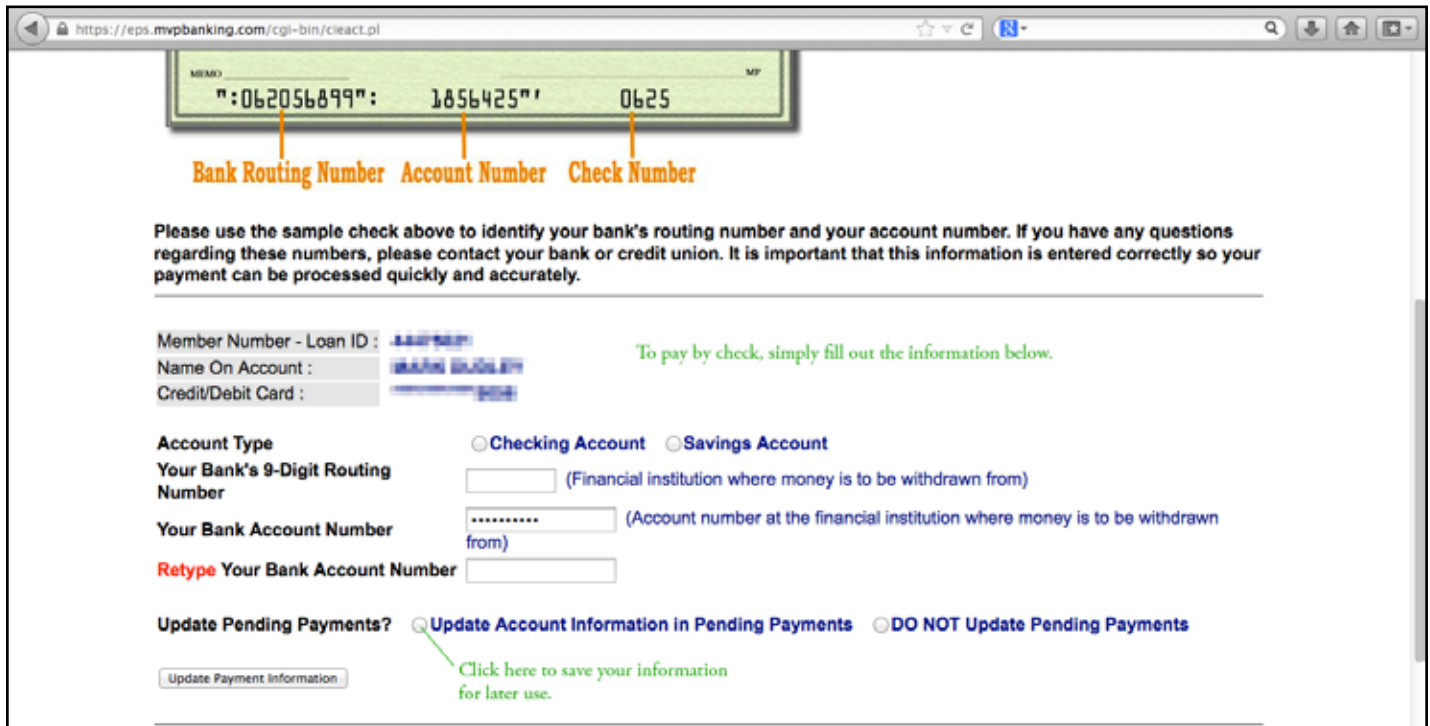
Update Pending Payments?  Update Account Information in Pending Payments  DO NOT Update Pending Payments

### STEP 3 (IF PAYING BY CHECKING ACCOUNT)

If you choose to pay by checking account, you will see the following screen. Fill in the text boxes on the screen.

To save your payment information for future payments, select “Update Account Information in Pending Payments.” If you prefer not to save this information, select “DO NOT Update Pending Payments.”

To finalize your payment, click “Update Payment Information.”



The screenshot shows a web browser window with the URL <https://eps.mypbanking.com/cgi-bin/cieact.pl>. At the top, a sample check is displayed with the following numbers: "062056899" (Bank Routing Number), 1856425 (Account Number), and 0625 (Check Number). Below the check, a message reads: "Please use the sample check above to identify your bank's routing number and your account number. If you have any questions regarding these numbers, please contact your bank or credit union. It is important that this information is entered correctly so your payment can be processed quickly and accurately."

Below the message, the form includes the following fields and options:

- Member Number - Loan ID : [REDACTED]
- Name On Account : [REDACTED]
- Credit/Debit Card : [REDACTED]
- Account Type:  Checking Account  Savings Account
- Your Bank's 9-Digit Routing Number: [ ] (Financial institution where money is to be withdrawn from)
- Your Bank Account Number: [ ] (Account number at the financial institution where money is to be withdrawn from)
- Retype Your Bank Account Number: [ ]
- Update Pending Payments?  Update Account Information in Pending Payments  DO NOT Update Pending Payments
- Update Payment Information button


A green callout box points to the "Update Account Information in Pending Payments" radio button with the text: "Click here to save your information for later use."

## STEP 4

When you have completed your payment, you will see this screen. From here you can review your payment history.

https://eps.mvpbanking.com/cgi-bin/cieacc.pl

Your Credit/Debit Card's CVV  [What is my CVV code?](#)



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### Payment History


Post Date	Amount	Fee	Confirmation #	Payment Account
04-18-2013	317.08	0.00	<del>XXXXXXXXXX</del>	Credit/Debit Card  420750 Y
05-15-2013	17.08	0.00	<del>XXXXXXXXXX</del>	Credit/Debit Card  462612MY

After making your payment, you can review your payment history here.

Use buttons below to make changes:

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